

Vocalize at Hay Festival FAQ'S

Age restriction: 18+ only

Running time: the core experience is 15 minutes; however, we recommend allowing a maximum of 30 minutes to complete the whole experience.

What happens if I'm late?

If you are late, you may risk losing your session. However, you are more than welcome to book into the next available one.

Can I take my bag in?

Yes, small handbags and rucksacks may go into the booth with you. If you have a large bag or suitcase then please leave them with a friend outside of the Vocalize experience.

Do you allow water bottles in the booths?

Please keep water bottles in bags away from the desk and equipment.

Can I take pictures and videos when I'm in the experience?

We ask that you don't photograph or film the experience inside the audio booths but you are welcome to film or photograph your experience in the reception and departure lounge.

Can more than one person go into a booth?

No, this is an individual experience.

Is there a chair in the booth?

Yes.

I have booked booth 3 because I require wheelchair access - can you tell me what will happen when I arrive?

Please make yourself known to our receptionist and they will brief you and escort you to your booth.

Can my carer/personal assistant/support worker come with me into a booth?

Yes, please ensure you book booth 3.

Can my assistance animal come into the experience?

Yes, please ensure you book booth 3.

Is the experience step free?

Yes

How big are the booths?

The booths are the size of a large phone booth or aeroplane toilet.

Can I take part in Vocalize if I am visually impaired?

Currently, the Vocalize experience requires audiences to be able to read from short scripts and is not yet accessible for those who have sight loss or significant visual impairment. If you are able to read scripts but require assistance moving through the experience, our team will be happy to help or please book Booth 3 so that you can take someone with you. We're sorry if this causes any disappointment; we hope to continue development so that more people can experience Vocalize in the future.